



ALAMEDA COUNTY HEALTH CARE SERVICES AGENCY
PUBLIC HEALTH DEPARTMENT

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Juan Cienfuegos
Southwest Synergistic Solutions, LLC
215 North Center #701
San Antonio, Texas 78202

Dear Juan,

Another Urban Shield is concluded and proved to be another successful experience of training, coordination and collaboration. This year, our site matched 31 SWAT with 31 EMS teams in a full-scale, terrorist/active shooter, multi-casualty incident exercise. Our scenario was definitely considered one of the "must see" events with gunfire, blood splatter, body parts and lots of screaming victims. Along with the high-action experience, our participants brought away many lessons which will hopefully result in many lives saved in the face of a similar real-world event. Your organization's contributions were very much a part of this effort.

Thank you very much for the cache of triage lights. We believe that a person can only be expected to perform to the level of how that person trains. Because of your generous contributions we were able to provide true hands-on training in caring for several severely injured patients in a difficult and intense environment.

When utilized at our scenario, responders found that pressing the devices on the triage lights was easier than in the previous model to get to the desired light. We also found that the lights are better seen when the patient is in a darker environment (either because of location or time of day) and are more practically applied when then patient reaches the CCP.

Unfortunately, we were unable to use the lights for the entire length of the exercise because of a combination of sticky fingers and "growing legs"! You can use this as a testament to their popularity!

"Excellence is an art won by training and habituation. We do not act rightly because we have virtue or excellence, but we rather have those because we have acted rightly. We are what we repeatedly do. Excellence, then, is not an act but a habit." –Aristotle

Thanks again for your support and generosity!

Sincerely,

Elsie Kusel, EMT-P
Site 27 Captain, Urban Shield 2012